



Privacy policy

European Juggling Convention 2025

August 2-10, 2025, Arnhem

Introduction

This privacy statement explains how Stichting European Juggling Convention (EJC) handles personal data of users who access our services or share information with the EJC. This policy applies to users registering for the EJC 2025 via the preregistration system, which is run by the EJC and supported by the European Juggling Association.

Responsible authority under the General Data Protection Regulation (GDPR): European Data Protection Board.

Data collection and purpose

The purpose of this policy is to safeguard information, digital and non-digital, particularly but not exclusively personal information of those registered for the EJC 2025.

Only as much information is collected as is necessary to:

- Enable ticket and merchandise purchases;
- Facilitate the visitor's stay at the EJC 2025 festival site;
- Check registration of the visitor at the EJC festival site upon arrival;
- Comply with regulatory, contractual and legal requirements, such as maintaining a night register.

The information collected includes, but is not limited to:

- Personal Information: Name, address, email, phone, country, city, postal code, and age.
- Device Information: Geolocation data, IP address, browser type, and other technical details to enhance site functionality.
- Usage Data: Activity on the site, gathered through cookies and other tracking technologies.

Data access and sharing

The EJC will make sure that:

- Personal data is processed and stored by Stichting Europees Jongleerfestival;
- Data is protected against unauthorised access or misuse;
- Data will not be sold or shared with third parties except when required by law or when necessary to fulfill the EJC's, such as hosting providers, analytics services, and marketing providers. We ensure all third parties comply with data protection requirements;
- No data is transferred outside the European Economic Area (EEA) and countries deemed to provide adequate levels of data protection or under legal agreements that ensure data protection;



- Information is disposed of in a suitable manner when it is no longer use;
- All information security incidents are reported to the EJA Executive Committee (Jonas, Bubba, Marta, Linde, and Caroline/Sweets) for investigation and resolution in the appropriate manner.

Any person responsible for handling of information systems commits to ensuring that:

- Systems are adequately protected from unauthorised access, theft and damage.
- Data is maintained with a high degree of accuracy.
- Systems are used for their intended purpose and that procedures are in place to rectify discovered or notified misuse.

Rights

Every person providing their personal data to the EJC has the right to:

- Request confirmation of data processing and access to stored personal information.
- Receive data in a structured, machine-readable format.
- Correct or delete personal data.
- Limit data processing under certain conditions.
- Oppose data processing, especially in automated decision-making.
- File complaints with supervisory authorities if unsatisfied with our data practices.

Retention and deletion

Personal data is retained for as long as necessary to comply with legal obligations or provide services. Stichting European Juggling Convention retains data for seven years due to administrative obligations. Data used for future event invitations may be stored beyond this period unless users request deletion.

Security Measures

The EJC implements a variety of security measures to safeguard personal data, including:

- SSL encryption on our websites.
- Secure storage systems with restricted access.
- Regular security scans for malware, system vulnerabilities, and login behavior.
- Daily backups to prevent data loss.
- Privacy by design principles to minimize data collection and enhance security.

Minors

We only collect data from minors with parental or guardian consent. Our services are not intended for use by children (age under 18) without such consent. If a minor has provided personal data without consent, their parent or guardian should contact us to remove this data.



Cookies and Tracking

The EJC and registration websites use cookies to improve site functionality. Types of cookies include:

- Session Cookies: Temporary cookies for site navigation.
- Persistent Cookies: Used to remember preferences across sessions.
- Third-party Cookies: Used for analytics, advertising, and to enhance site functionality.

We use Google Analytics for insights into user interaction. Users may disable cookies via browser settings, but this may limit site functionality.

Contact Information

For questions or to exercise any of the rights mentioned, please send an email to: contact@ejc2025.org.